

1100 Chemong Rd., Peterborough, ON K9H 7S2 T 705 743 9751 | TF 1 800 661 2843 | F 705 743 7858 Jennifer Wilson, MSW, Executive Director

POSITION: NETWORK SUPPORT ENGINEER

Full Time Temporary – 6 Month Contract

Peterborough Office

COMPETITION #: N1901

DESCRIPTION: The Network Support Engineer will have responsibility for providing the Society with stable and

secure technical systems and interfaces, including but not limited to the computer hardware, software, peripherals, communications, video monitoring and security systems. This position has ongoing responsibility to assess the data needs of the Society currently and in the future and to evolve the information system applications to meet those needs. This position will develop the tools needed to monitor and report on variances from standard. This position is critical to maintaining existing systems and infrastructure and providing quality information and technology systems, services and support while playing a key role in the modernization of systems and business processes contributing to an environment of ongoing innovation and quality within the information services team. The position will work with Information Services staff and contractors who may be performing services to support the department, including, but not limited to, developing and/or maintaining the information system infrastructure and application base, programming and database administration and management. This position will be expected to perform additional job related responsibilities, special projects and other duties as assigned

and/or necessary.

COMMENCING: ASAP

SALARY: \$64,844 - \$79,176

QUALIFICATIONS: Required:

- College diploma (3 year) in Information Technology or Programming (or an equivalent combination of education and work experience)
- At least one vendor recognized certification (e.g. Cisco, HP).
- Advanced level knowledge of technical systems, particularly computer hardware, software and interfaces sufficient to be the Society's expert on technical systems. Advanced level knowledge of voice and data systems.
- Advanced knowledge of systems audit and control procedures and protocols.
- Advanced level knowledge of network security practices and current issues and trends.
- Advanced level knowledge of database structures and conventions.
- Advanced level knowledge of SQL programming and formal training or equivalent experience with sophisticated business query/reporting tools
- At least two years' experience with MS Sharepoint, including Sharepoint implementation.
- Advanced level knowledge of Cognos Business Intelligence and Analytics software

 Advanced level knowledge of database management, architecture and administration, data models, data warehouse conventions, ETL (Extract, Transform and Load) procedures

Preferred:

Project management training or certification (e.g. PMP).

APPLICATION:

Applications, <u>quoting competition number N1901</u>, may be submitted <u>no later than the closing date noted below</u>, using one of the following methods:

E-mail: khcas.hr@khcas.on.ca

Mail: Kawartha Haliburton Children's Aid Society

1100 Chemong Dr.

Peterborough, ON K9H 7S2 ATT: HUMAN RESOURCES

Fax: 705.745.6641

POSTED: Tuesday, February 26, 2019

CLOSED: Monday, March 11, 2019 at 5:00 p.m.

Accommodation

We are committed to a selection process and work environment that is inclusive and barrier free. Accommodation will be provided in accordance with the Ontario Human Rights Code. Applicants need to make any accommodation requests for the interview or selection process known in advance by contacting the Human Resources Department. Human Resources will work together with the hiring committee to arrange reasonable and appropriate accommodation for the selection process which will enable you to be assessed in a fair and equitable manner.